



TRIUNE MIND METHOD LTD

TERMS & CONDITIONS

This Agreement sets out the Terms & Conditions of you joining our Masterclass/Programme.

1. Definitions

To ensure we are all clear, here's the definitions of key terms:

- We or Us – Means Triune Mind Method Ltd, the programme provider.
- You – Means you i.e., the student and participant on this programme.
- Masterclass/Programme – Means the masterclass or programme you have signed up for.

2. Commencement, Duration & Status

This Agreement commences automatically on the date of your first payment and will continue until the final date/month agreed upon the Stripe product/link description (or otherwise terminated in accordance with the terms in this Agreement).

3. Programme Offering

The curriculum, events, and information are subject to change due to our availability, timing, and/or other factors within or outside our control. Improvements or edits to the masterclass or programme content does not entitle you to a refund, nor does it constitute a breach of this Agreement.

We may engage the services of our team members, and third-party vendors as necessary to deliver this masterclass/programme.

By reading these terms and proceeding with your payment, you are confirming that you have read and understood our masterclass/programme outline and conducted any additional research necessary to understand what is being offered, as well as what is not included.

You also confirm that you are of a fit state of mind to join this masterclass/programme. If you are on any medication or if there is any doubt, you must consult your GP before enrolling. We are not liable for any reactions or ramifications because of your attendance on this masterclass/programme.



4. Guest Experts

From time to time, we may offer you the opportunity to gain access to third party coaches, consultants, trainers, experts and/or guest speakers.

Whilst we will always endeavour to only select Guest Experts who are known experts in their subject area, we do not undertake any formal background or credential checks. Any Information that is shared by Guest Experts is intended for a group audience and is provided for information purposes only. You should not rely on it as personal or specific advice.

Any action you may take based upon any information shared is strictly at your own risk and we do not accept any liability for any reliance placed on any Guest Expert Information. The content of any sessions and any information provided by Guest Experts is not reviewed by us and makes no representations, warranties, or guarantees as to its accuracy, suitability, or validity. It remains your responsibility to verify facts and undertake such due diligence as is necessary and relevant.

Any opinions or views expressed by a Guest Expert are their own and do not necessarily reflect or represent our opinions, views, or values in any way.

5. Payment Terms

If you opt for a monthly payment plan with us, you understand and accept that you are responsible for the full payment and agree to pay the sum requested electronically. Please note that all payments are non-refundable.

Should you fail to make timely payments, or if additional payments are not able to be processed, you understand that if you are more than seven (7) days late on any payment, you may be removed from the masterclass/programme and no longer have access to all benefits and content until the outstanding balance is paid.

We reserve the right to charge interest on the balance owed, at a rate of 15%. If at any time your outstanding balance is over thirty (30) days overdue, we may seek legal advice to seek recovery of the balance owed, along with interest and any costs incurred.

Should you be permanently removed from our masterclass/programme due to delinquent payments or for any other reason, you understand you are not entitled to a refund of funds already issued.

We also reserve the right not to allow you to enrol for any further masterclasses/programmes and may not release your certificate or a letter of confirmation of award, until your fees are paid.



6. Refund Policy

For the avoidance of doubt, we are not able to offer any refunds, for a change of mind or change of circumstances so please ensure that you are fully committed to participating in our masterclass/programme prior to making any payments.

Should you become dissatisfied with the masterclass/programme, or otherwise wish to discontinue your participation, you understand this is not a valid basis for failing to complete the Payment Plan. You agree to make the complete payment in full, regardless of your participation in the masterclass/programme.

In addition, you agree that changing your mind about being on the masterclass/programme, failing to follow through or understand the details of the masterclass/programme, or not experiencing the results you expected or desired, or experiencing any other similar situations does not entitle you to a refund.

7. Testimonials

We may wish to feature you to market our masterclass/programme, which includes any comments, posts, reviews, or success stories from your participation. You agree that we may mention you are a participant of the masterclass/programme, for promotional activity.

8. Confidentiality

This Agreement is considered a mutual non-disclosure agreement, meaning both you and we agree not to disclose, reveal, or make use of any confidential information learned by either party during discussions, coaching sessions, calls, emails, or otherwise. Such “Confidential Information” includes, but is not limited to, coaching strategies, proprietary methods of masterclass/programme, information contained within our masterclasses, programme training or other documents, or any other original work created us, and all other intellectual property.

We both agree that the responsibility to refrain from disclosing or sharing all Confidential Information learned via this masterclass/programme shall survive the expiration of this Agreement.

Due to the group nature of the masterclass/programme, you also may have access to confidential information shared by other participants of the masterclass/programme during group calls, if any, and/or other similar mediums. You understand your obligation to keep such information private, which includes an agreement not to share the information with anyone, as well as the agreement not to copy, use, or otherwise compromise another participant’s information, per the intellectual property paragraph below.

Should you breach our trust or this provision and disclose confidential or proprietary information belonging to us or another participating in the masterclass/programme, you understand this is unacceptable and may result in legal action being taken against you.



9. Intellectual Property

You agree and understand that we maintain all copyrights and other intellectual property rights in all original or derivative content associated with or included in our masterclasses/programmes, including but not limited, to our methods, training, documents, charts, emails, graphs, systems, processes, handouts, worksheets, and any other original work created by us.

You accept that in purchasing the masterclass/programme, you are gaining access to view all content and information available as part of the masterclass/programme, which is for your personal use only.

You understand this means you have been granted a limited, revocable, non-transferable license to read and use the information provided for use in your business and life, as instructed or allowed by us.

As a "Licensee," you understand and agree that you will NOT:

- Copy, edit, distribute, duplicate or steal any information or any content obtained through our masterclass/programme without written permission by us.
- Post, distribute, copy, steal or otherwise use any portion of the masterclass/programme or its content without written permission by us. You understand that any such action may constitute infringement, which may give rise to legal action against you
- Share or sell our materials, information, content with others who have not purchased them.
- Use any trademarked or copyrighted material belonging to us or another third party without express written permission.

10. Non-Compete Agreement

You agree to keep your username and password required to log in to masterclass/programme strictly confidential, and you are forbidden from sharing such information with any third party.

You agree that you will not directly compete with Triune Mind Method or other participants within the masterclass/programme in a way that may damage any business relationships, including but not limited to, attempting to take clients from one another, speaking negatively about another masterclass/programme participants, attempting to copy or use materials created by another participant, or otherwise acting in a manner that could hurt the business of another masterclass/programme participant.

You also agree to refrain from employing, engaging, or attempting to induce any of our employees, contractors, clients, or prospective clients without our express written consent. Suspicion of doing so may result in your removal from the masterclass/programme without a refund.



11. Disclaimer

You are paying for our opinions, education, support, guidance, and information only. The masterclass/programme and content contained within are not to be considered business, financial, legal, or medical advice.

We cannot promise or guarantee any specific results from said masterclasses/programmes and cannot make any representations or guarantees regarding individual results, as this depends on many variables including your skills, experience, knowledge, dedication, desire, and motivation. You understand that all services provided by us via this masterclass/programme are provided on an “as is” basis, meaning it is without any guarantees, representations, or warranties. There are no guarantees concerning the level of success you may experience, and we are not responsible or liable for your personal success nor your business success, or your success following your participation in our masterclass/programme.

The testimonials and examples used are not intended to represent or guarantee that anyone will achieve the same or similar results. You agree to hold us harmless if you do not experience the desired results.

12. Limitation of Liability

We shall not be liable for any economic loss, costs, damages, charges, or expenses suffered or incurred by you because of you entering into this Agreement. We also accept no liability from any third party.

If we are prevented or delayed from delivering this masterclass/programme, we shall not be liable to you for any costs, charges or losses sustained or incurred by you that arise directly or indirectly from such prevention or delay. This would include governmental actions, wars, riots, civil commotion, fire, flood, epidemic, labour disputes, death, or any other Act of God.

The provisions of this clause shall survive the completion or termination of this Agreement.

13. Indemnification

You agree to fully indemnify and hold us and any team members, guest experts or other party associated with us, harmless from any causes of action, damages, losses, costs, expenses incurred because of your participation on this masterclass/programme.

14. Termination

We are committed to providing a positive experience to all participants.

However, we reserve the right to immediately terminate your participation in the masterclass/programme if you default on a payment plan. We may also suspend or terminate your access to the masterclass/programme due to any negative, inappropriate or unwanted behaviour, including, but not limited to, you making disparaging or negative comments about us and/or masterclass/programme,



bullying behaviour towards us or any participants, failing to commit to the masterclass/programme or if we feel you are unfit to participate in the masterclass/programme.

You may terminate this Agreement at any time by issuing a written notice to us, advising us of your intention to leave the masterclass/programme. However, for the avoidance of doubt, any termination by you will NOT relieve you of your financial obligations. This means you will still be responsible for completing all remaining payments and you will not be entitled to a refund for any funds paid up to the date of termination or pro-rated refund for the time remaining.

15. Data Protection

By signing this Agreement, you expressly consent to the recording and sharing of any group coaching sessions, as well as us uploading them to the programme portal and sharing them with future participants where relevant.

16. Governing Law

This agreement is governed by the laws of England.

17. Miscellaneous

We reserve the right to make amendments, revisions or changes to the masterclass/programme or cancel, amend, change, or reschedule any part of the masterclass/programme as is reasonably required.

Should there be any cause for complaint please contact us via email – admin@quantumflamehealing.com so we can investigate and promptly do everything reasonable to put it right.

Yours sincerely

Emma & Najoua x

Emma Deeks & Najoua O'Brien
Founders of Triune Mind Method Ltd

Please view and sign the Student Disclaimer below on Page 7 then return it to us via email – admin@quantumflamehealing.com

Thank you



Student Disclaimer

By signing this Agreement, you confirm that:

- You have read, understood, and accept the terms and conditions set out in this Agreement.
- You have read and understood the Masterclass/Programme Outline and what's included.
- You are responsible for the **full** payment of the course, even if you take up a payment plan.
- You are in a fit state of mind to participate in this masterclass/programme. If there is any doubt, you have consulted your doctor.
- You are responsible for your own success and commitment to learning, mental health and wellbeing.

Student Name:

Signature:

Date:
